



Financial Policy

We accept most insurance plans and will gladly file insurance claims on your behalf. Ultimately, you hold the financial responsibility for your account. We ask that you remit copays, deductibles, and co-insurance according to the terms of your insurance contract at the time services are rendered.

If you have an outstanding balance due, we appreciate prompt payment in full. If you are unable to make payment in full, please inquire about arranging a payment plan. If multiple attempts to collect payment from you are unsuccessful, we reserve the right to turn the outstanding balance over to a collection agency. In addition to the principal balance due, you will also be responsible for any legal or collection agency fees incurred. Any payment made to us in the form of a check that is returned for insufficient funds will incur a \$50 fee per incidence.

Right to Choose Your Facility

During the course of your treatment, you may require additional procedures or diagnostic services. OrthoVirginia and one or more of its physicians may have a financial interest in the facility to which you may be referred for additional medical services. These include MRI services at our Johnston-Willis, Henrico, Farmville, and Lynchburg locations, Physical Therapy providers in each office and ambulatory surgery facilities at Memorial Regional Medical Center, our St. Mary's office, and the Boulders Ambulatory Surgery Center. You have the right to select another organization or entity for the purpose of obtaining such medical services. If you have been referred for MRI services, please refer to our [Notice of Physician Ownership](#) for more information about your options for these services.

Assignment of Benefits

I authorize direct payment from my insurance plan to OrthoVirginia. I understand that it is my responsibility to provide accurate insurance information and to secure all necessary prior approvals, authorizations, and referrals as required by my contract with my insurance company.

Third Party Payments

I understand that OrthoVirginia will not hold my account open during any period of litigation or negotiation that I may have with a third party such as an auto policy, and may pursue collection action against me during that period.

Medicare

I request payment of authorized Medicare benefits for all services provided by OrthoVirginia. I authorize any holder of medical or other information about me to release to Medicare and its agents any information needed to determine these benefits or benefits for related services.

Cancellation Policies

We reserve the right to charge a fee for a cancellation less than 24 hour notice or failure to keep an appointment.

Patient or Patient Representative (Signature)

Date

Patient or Patient Representative Name (Printed)

Notice of Physician Ownership

As part of your diagnosis and treatment plan, your physician has ordered an MRI. This notice is to advise you that the physicians of OrthoVirginia have an ownership interest in the OrthoVirginia MRI facilities located at:

- 1400 Johnston-Willis Drive, Suite A, Richmond, VA 23235.
- 7650 East Parham Road, Medical Office Building II, Suite 110, Richmond, VA 23294.
- 1509 West Third Street, Suite B, Farmville, VA 23901.
- 2405 Atherholt Road, Lynchburg, VA 24501.

While we are happy to serve you in these facilities, per current Medicare regulations, we are required to inform you that there are other options for obtaining an MRI study that are within 25 miles of each OrthoVirginia physician office. Those alternative facilities are listed below.

Please understand we are neither endorsing any of these facilities nor making any assurance that your health insurance benefits will extend to any of these facilities. Moreover, OrthoVirginia's MRI services are priced below many of the competing services listed below. In addition to providing cost-effective orthopedic care, OrthoVirginia takes pride in delivering services of the highest quality.

Should you wish to receive MRI services at one of the facilities listed below or at a different facility, please advise the scheduler.

- **Alternative MRI facilities within 25 miles of the OrthoVirginia offices in the Richmond area:**
 - Bon Secours St. Mary's Hospital, 5801 Bremono Road, Richmond, VA 23226, 804.285.2011 (general information), 804.627.5660 (radiology scheduling).
 - Parham Doctors Hospital, 7700 East Parham Road, Richmond, VA 23294, [804.747.5600](tel:804.747.5600) (general information), 804.747.5623 (diagnostic scheduling)
 - Bon Secours St. Francis Medical Center, 13700 St. Francis Boulevard, Midlothian, VA 23114, 804.594.7300 (general information); 804-627-5660 (diagnostic scheduling)
 - Bon Secours Memorial Regional Medical Center, 8260 Atlee Road, Mechanicsville, VA 23116, 804.764.6000 (general information), 804-627-5660 (diagnostic scheduling)
 - CJW Medical Center - Chippenham Hospital, 7101 Jahnke Road, Richmond, VA 23225, 804.320.3911 (general information), 804.323.8400 (diagnostic scheduling)) – Johnston Willis Hospital, 1401 Johnston Willis Dr, Richmond, VA 23860, 804.330.2000 (general information), 804.330.2172 (diagnostic scheduling)
- **Alternative MRI facilities within 25 miles of the OrthoVirginia office in Farmville:**
 - Centra Southside Community Hospital, 800 Oak Street, Farmville, VA 23901, 434.392.8811 (general information), 434.315.2770 (radiology scheduling).
- **Alternative MRI facilities within 25 miles of the OrthoVirginia office in Lynchburg:**
 - Bedford Memorial Hospital, 1613 Oakwood Street, Bedford, VA 24523, 540.586.2441 (general information), 540.587.3245 (scheduling).
 - Lynchburg General Hospital, 1901 Tate Springs Road, Lynchburg, VA 24501, 434.200.3000 (general information), 434.200.3374 (radiology).
 - Radiology Consultants of Lynchburg and Central Virginia Imaging, 113 Nationwide Drive, Lynchburg, VA 24501, 434.237.4004 (general information), 434.237.4091 (appointments).
 - Virginia Baptist Hospital, 3000 Rivermont Avenue, Lynchburg, VA 24503, 434.200.4000 (general information), 434.947.4621 (radiology).
- **Alternative MRI facilities within 25 miles of the OrthoVirginia office in Kilmarnock:**
 - Bon Secours Rappahannock General Hospital, 101 Harris Road, Kilmarnock, VA 22482, 804.435.8000 (general information), 804.627.5660 (central scheduling).
- **Alternative MRI facilities within 25 miles of the OrthoVirginia office in Prince George:**
 - Appomattox Imaging Center, 930 South Avenue, Suite 1, Colonial Heights, VA 23834, 804.524.2340.
 - Chesterfield Imaging Center, 13636 Hull Street Road, Midlothian, VA 23112, 804.639.5489.
 - Colonial Heights Imaging Center, 436 Clairmont Court, Suite 101, Colonial Heights, VA 23834, 804.765.6035.
 - John Randolph Medical Center, 411 West Randolph Road, Hopewell, VA 23860, 804.541.1600.
 - Southside Regional Medical Center, 200 Medical Park Boulevard, Petersburg, VA 23805, 804.765.5000.
- **Alternative MRI facilities within 25 miles of the OrthoVirginia office in Emporia:**
 - Southern Virginia Regional Medical Center, 727 N. Main Street, Emporia, VA 23847, 434.348.4400.